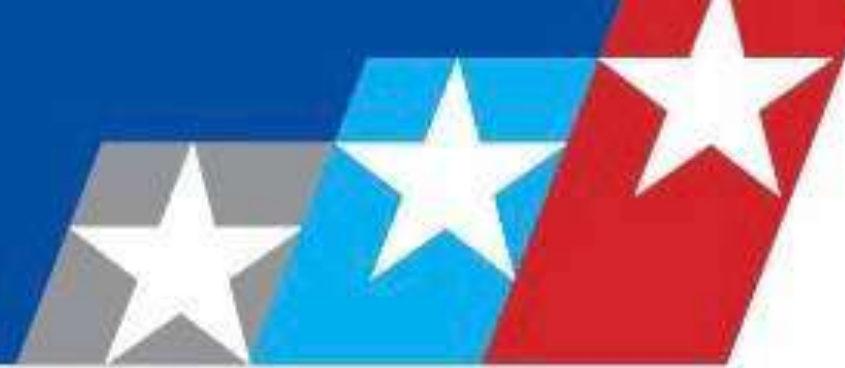




AACI Introduction

Somporn Kumphong, MD.
SVP AACI America
CEO AACI Asia-Pacific





AACI

Somporn Kumphong, MD

AACI Board of Directors Member
Senior Vice President AACI America
Chief Executive Officer AACI Asia & Pacific

AACI Asia Pacific

9/25 Soi Sukhonthasawat 25
Sukhonthasawat road, Ladprao,
Bangkok 10230 THAILAND.

+66898995436

somporn.kumphong@aacihhealthcare.com

www.aacihhealthcare.com





American Accreditation Commission International

ISQuaEEA | International Society
for Quality in Health Care
External Evaluation Association
Accredited Organisation 2022-2026

ISQuaEEA | International Society
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Accredited Standards 2023-2027

ISQuaEEA | International Society
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Accredited Surveyor Training Programme 2024-2028

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Somporn Kumphong, MD.

SVP AACI America | CEO AACI Asia-Pacific



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New AACI Vision Statement ***"Mitigation of human error in healthcare"*** ***By AACI Board of Directors***

(AACI) is one of the world's most experienced organization in the provision of healthcare accreditation, certification and advisory services.



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Head Office
658 E Sunset Dr, Hendersonville, NC 28791, USA
T : +1 828-69191580

Asia and Pacific
Bangkok, Thailand,
T : +66898995436
E : somporn.kumphong@aacihhealthcare.com

Myanmar Office
T : +959695115533
E : drnilarhan@gmail.com

South Korea Office
T : +821083451991
E : yk@imdr.kr

Singapore and Malaysia Office
T : +60166664486
E : dkumar@aacihhealthcare.com

Vietnam Office
T : +84909228476
E : pble@aacihhealthcare.com

Bangladesh Office
T : +881713019190
E : mzkarim@aacihhealthcare.com

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Services

Accreditation

- Hospitals
- Outpatient specialist centers
- Rehabilitation facilities
- Wellness & Spa
- Dentists
- Primary care providers
- Long term Acute Care facilities (LTAC)
- Home care services
- Psychiatric and behavioral facilities

Certification

Clinical Excellence Certification

- Maternity Services Clinical Certification
- Acute Stroke Care Certification
- Endoscopy Service Certification
- Stroke Shield Certification
- Oncology Service Certification

Management System Certification (Provided by AACI d.o.o.)

- ISO 9001:2015
- ISO 7101:2023



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information





International Accreditation

(31 Countries – 2,628 Member Organizations)





American Accreditation
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115

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IN ASIA PACIFIC

RAM⁺
HOSPITAL

RAM2⁺
HOSPITAL

CHAIYAPHUM
RAM⁺
HOSPITAL

CHANGSAI
RAM⁺
HOSPITAL



SYNPHAET
KANCHANABURI
HOSPITAL

SYNPHAET
NAKONPATHOM
HOSPITAL

พญาท
PHYATHAI

NAVAVEJ



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THONBURI HOSPITAL

รพ.ธนบุรีตรัง
THONBURI TRANG

รพ.ธนบุรีสุเรศ
THONBURI SURASA

รพ.ธนบุรีทุ่งสง
คัสสิม วัฒนธนู

patRangsit 2
HOSPITAL

kdmr

RIA
WELLNESS

BANGKOK
EYE HOSPITAL

รพ.ธนบุรีทุ่งสง
THONBURI THUNG SONG

รพ.ธนบุรีหัวหิน
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รพ.ธนบุรีศรีนครินทร์
THANAKARN HOSPITAL

THAI INTERNATIONAL
HOSPITAL
KOH SAMUI

FIRST WESTERN
HOSPITAL
KOH PHANGAN

THAI INTER MEDICAL CLINIC
KOH TAO



THAMC
SLEEP LAB CENTER

Supamitr
Cataract Unit



VINCENT
CLINIC

Deezy
dental house

MORYING
CHIANGMAI

THE
KLINIQUE
SURGERY CENTER

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นอนหลับ

HEALTH LINK
CLINIC

KOON



XDC
DENTAL CLINIC

COSMACARE
CLINIC

THE SENIZENS

THE HILLS REHAB
CHIANGMAI

INSPIRE IVF

SLC
HOSPITAL

SLC
CLINIC

SHOWTIME
CLINIC

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AEK UDORN INTERNATIONAL HOSPITAL

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HONGKAI

WATTANA
HOSPITAL GROUP
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Alliance International
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MUNARE

THE ASPEN
TREE

KLAIMOR

KLAIMOR

One
WELLNESS
CENTER

THE VOGUE
CLINIC

KLAIRE
MEDICAL CENTER

CIH
CITY INTERNATIONAL HOSPITAL

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GIA AN 115

ศูนย์การแพทย์
GONKAT MOTHER & CHILD CLINIC

Sapiens Hospital

PARAMI
General Hospital

VAN HANH

Chersery home

Chersery home

HARMONI

ONE SMILE
DENTAL CLINIC

MASTERPIECE
HOSPITAL

Criteria	AACI	JCI	ACHS / HQAA	ISO 7101:2023
Standard & Global Recognition	✓ High (USA-based, expanding globally)	✓✓ Very High (international gold standard)	✓ Moderate (strong in Australasia)	✓ Increasing (gaining traction as ISO standard)
Local System Alignment	✓ Strong (adaptive to Asia-Pacific & diverse systems)	✗ Limited (US-centric model)	✓ Good (regional adaptability)	✓ Good (aligned with ISO management systems)
Flexibility & Practicality	✓ Very High (used across facility types)	✗ Low (rigid, complex documentation)	✓ Moderate	✓ Moderate (mainly non-clinical focus)
Cost-Effectiveness	✓ High (lower cost than JCI)	✗ Low (high fees, especially for SMEs)	✓ Reasonable	✓ Very High (structured, scalable ISO model)
Technical Support	✓ Strong and collaborative	⚠ Limited (standardized, less personalized)	✓ Good	⚠ Limited (often dependent on consultants)
Fit for SMEs (Clinics, Wellness)	✓ Excellent (designed with scalability for small/medium orgs)	✗ Poor (focused on large hospitals)	✓ Suitable	✓ Suitable (for systems/process-focused organizations)



Ruling Risks, Saving Lives

At AACI, we're not just about setting international standards. We are about advancing healthcare excellence, **ruling risks to save lives**. Be part of our mission and strive towards a future with optimum patient care.

<https://aacihealthcare.com>



American Accreditation
Commission International



Where we are?





International Accreditation

(30 Countries – 2,628 Member Organizations)



Milestones

2013	AACI founded
2014	First accreditation standard V1.0 developed
2015	ISQua accreditation for standard V4.0 awarded
2018	AACI accredited by ISQua
2019	ISO 17021 accredited
2019	IEEA accreditation for standard V5.0 awarded
2020	IEEA surveyor training program accredited
2021	ISQua accreditation for Dental standard awarded
2022	Florida Board of Medicine accredited

Our Mission, Vision and Values

American Accreditation Commission International (AACI) is one of the world's most experienced organization in the provision of healthcare accreditation, certification and advisory services.



How we can help?

AACI Holds 3 IEEA accreditations Florida Board of Medicine accreditation for Office Surgery, and ISO 17021 Accreditation for Management System Certification according ISO 9001:2015 in the sector EA 38 Healthcare Services



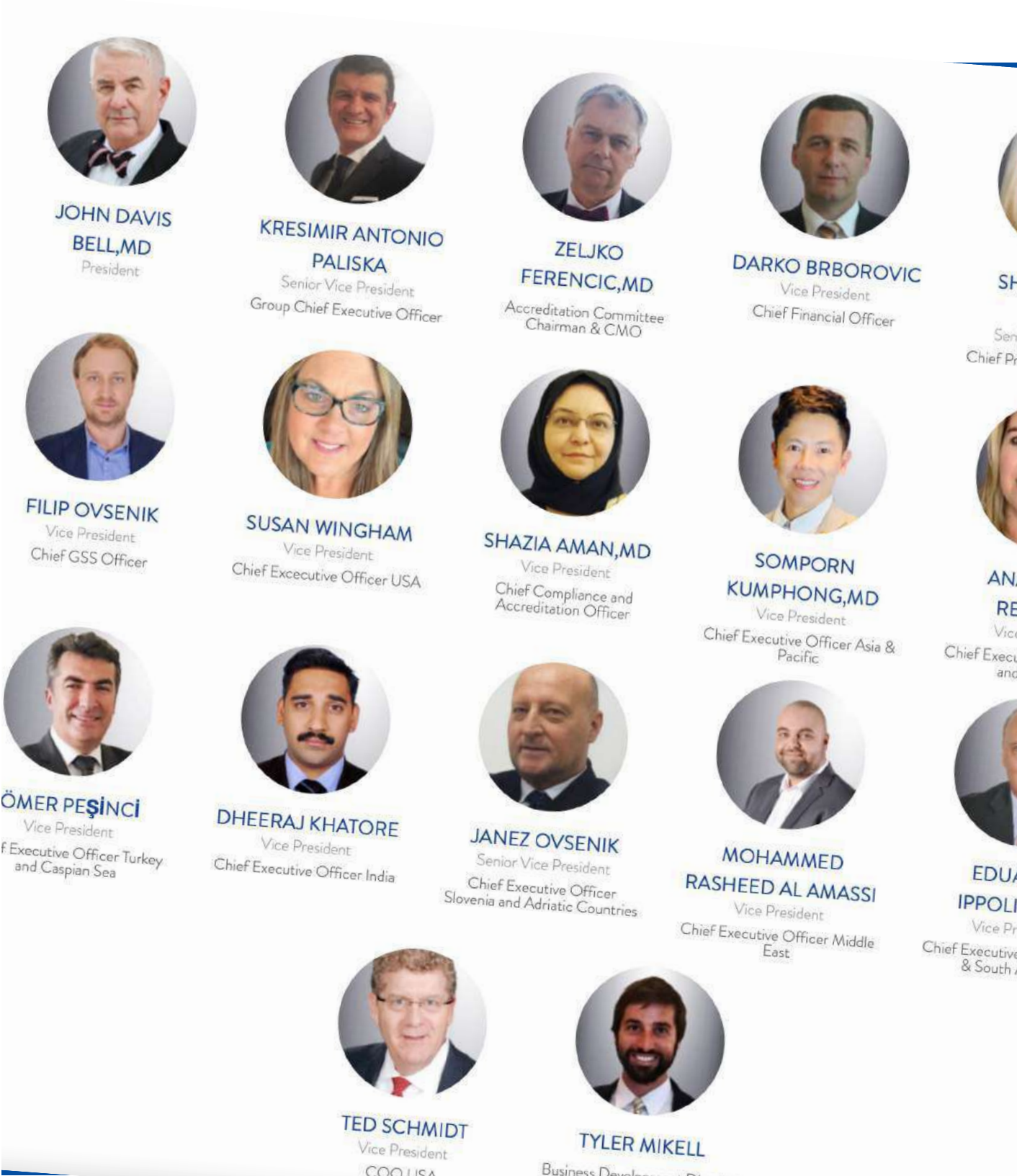
Global reach-local experts



**5
Divisions**

**13
Countires**

**50+
Experts**



Access to Expertise : AACI's Network of Healthcare Professionals

By choosing AACI, you gain access to a network of experienced healthcare professionals and industry experts. our team provides guidance, support, and valuable insights to help your organization improve and excel in patient care.







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Showcase your commitment to the highest quality and safety standards



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Integrated Accreditation and ISO 9001 Certification





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MANAGEMENT SYSTEMS FOR
QUALITY IN HEALTHCARE ORGANIZATIONS.

ISO 7101 : 2023



CONTACT US
aacihealthcare.com
somporn.kumphong@aacihealthcare.com



AACI Standards Portfolio

International Accreditation Standards for

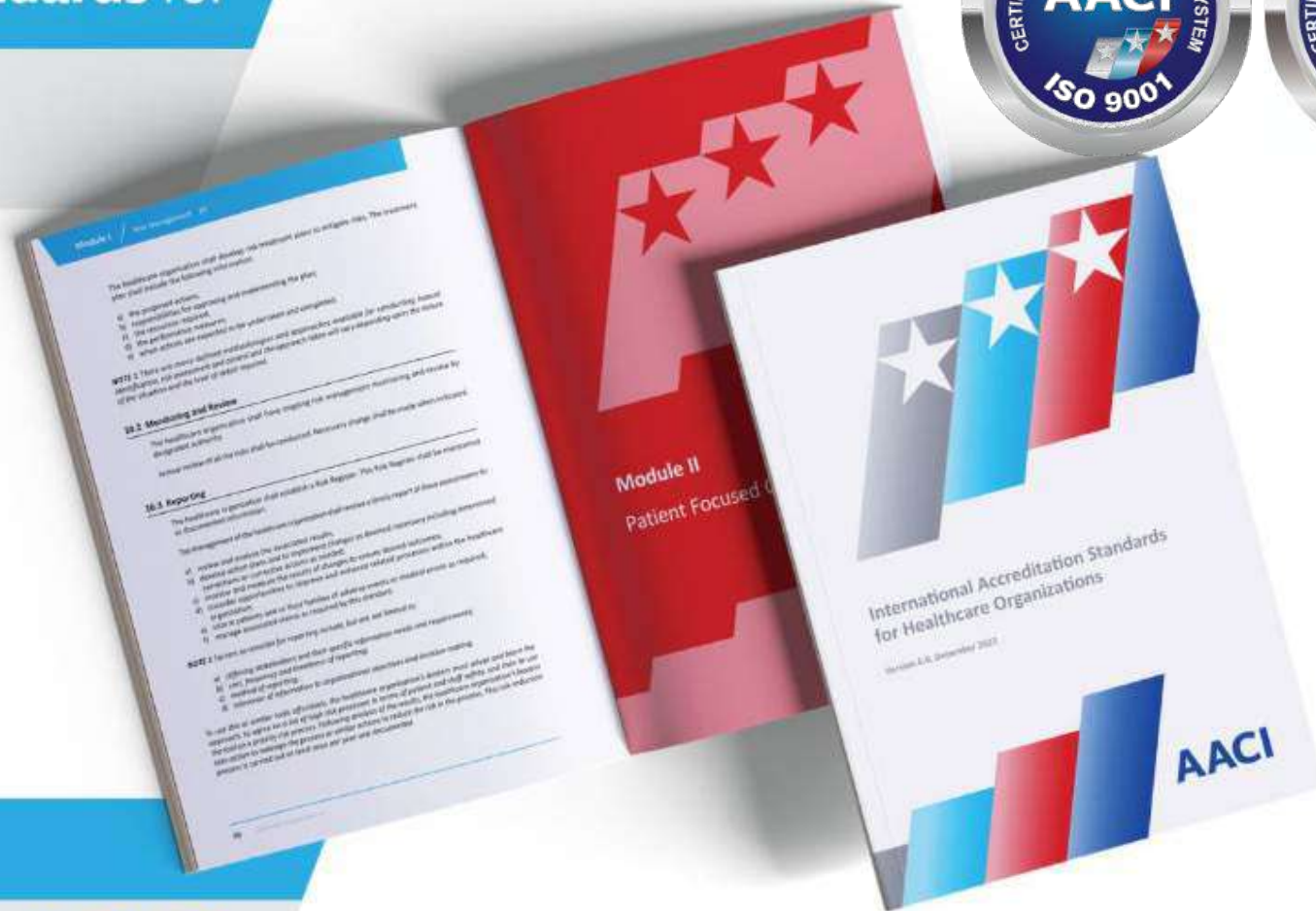
Healthcare Organizations
Dental Organizations

Certification Standards for

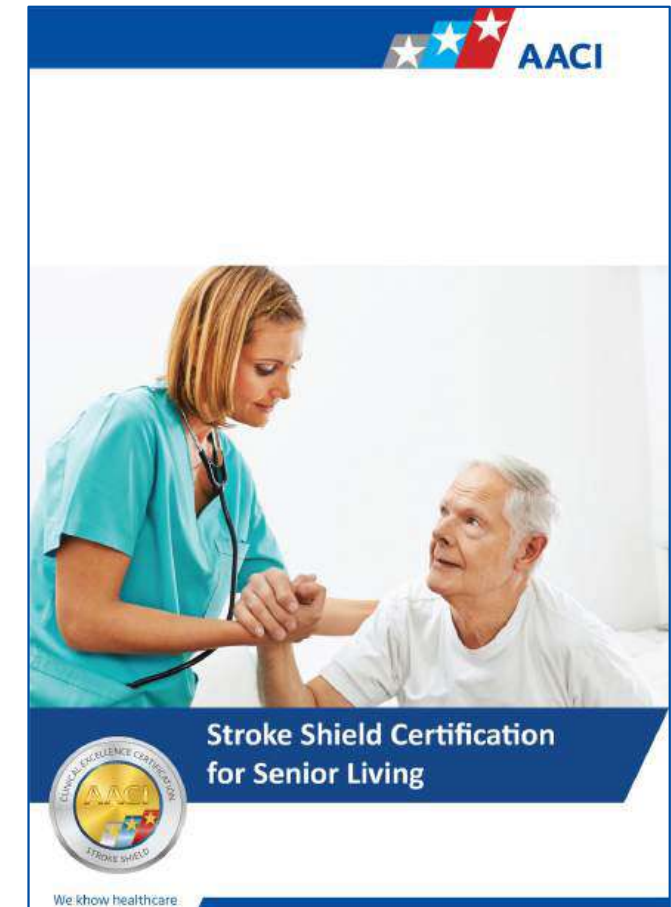
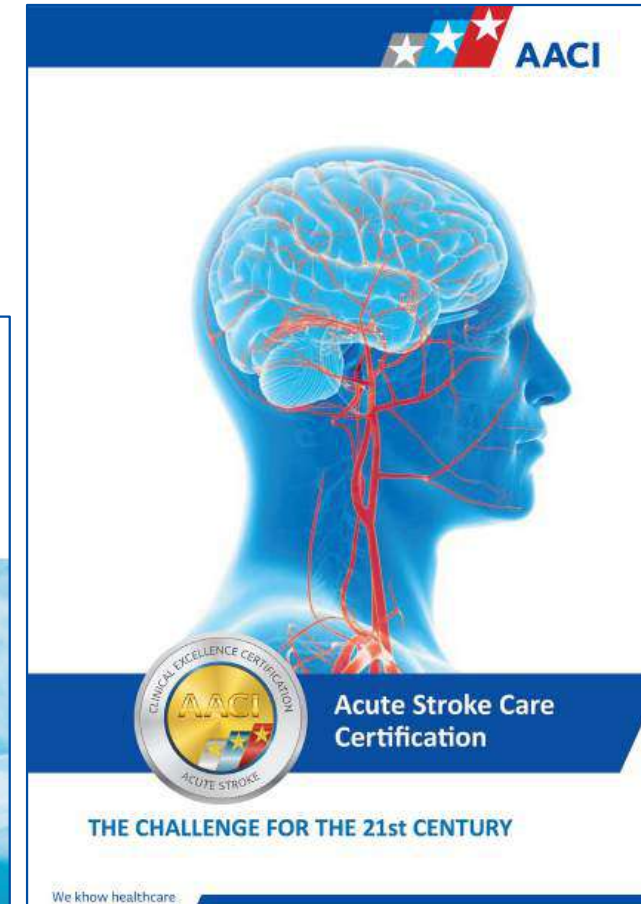
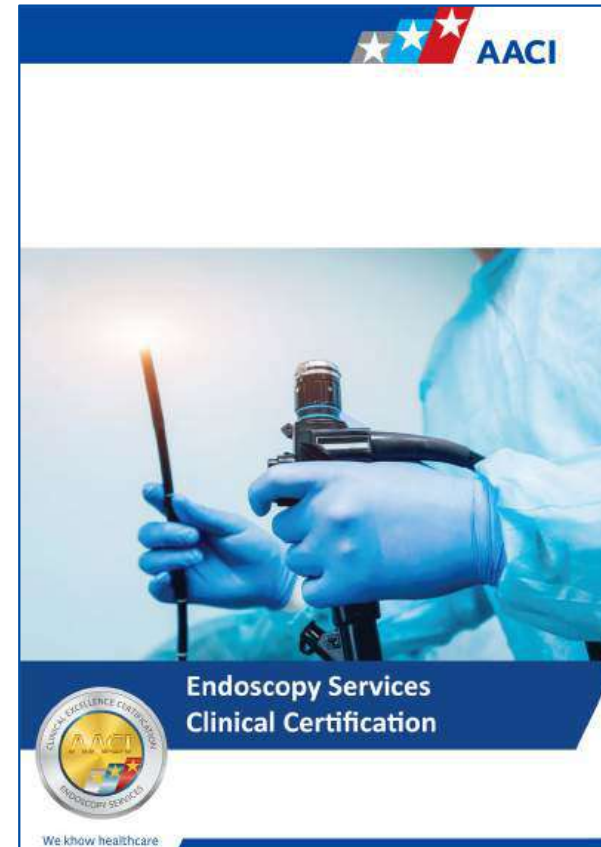
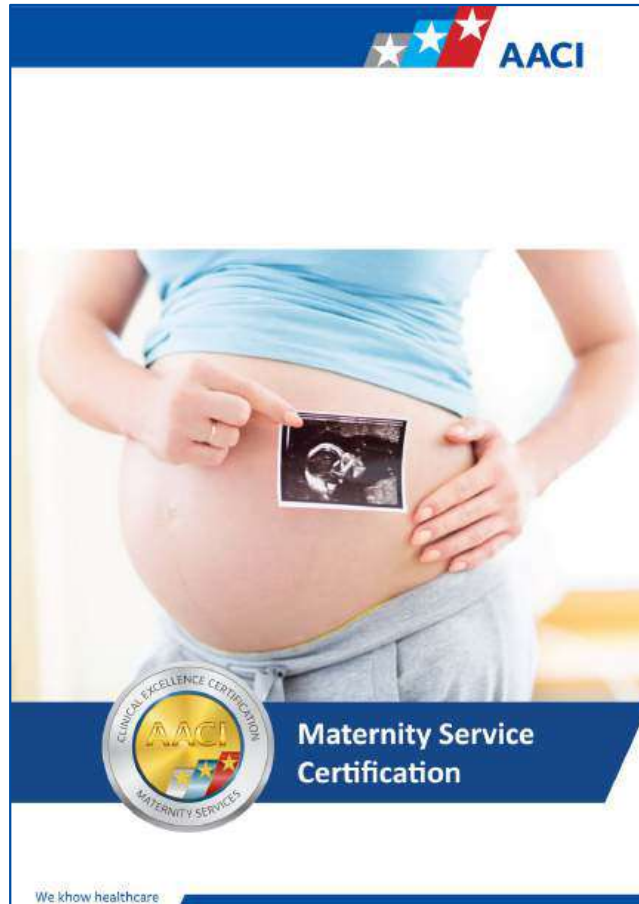
Endoscopy Services
Maternity Services
Acute Stroke
Oncology Services
Medical Web Content

Accreditation Standard for

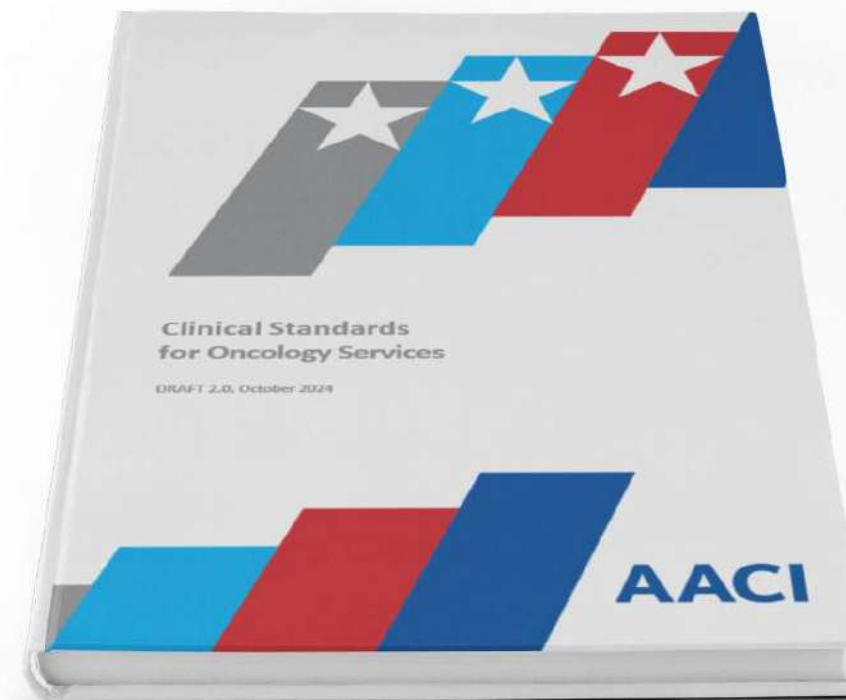
Office-based Surgery for the State of Florida



Certification of Excellence (CEC)



Clinical Standards for Oncology Services V.1.0



AACI Marks of excellence





Nakornthon Hospital
Classification : "Hospital"



American Accreditation
Commission International





Why AACI?

Accreditation Benefits

Top 5 Reasons

ADVANTAGES

1. Improved Services and Process Quality

2. Good Governance

3. Increased International Recognition

4. Improved Patient Focus

5. Improved Employee Morale

Benchmarking (ISQua EEA accredited)

International



Local



Criteria	AACI	JCI	ACHS / HQAA	ISO 7101:2023
Standard & Global Recognition	✓ High (USA-based, expanding globally)	✓✓ Very High (international gold standard)	✓ Moderate (strong in Australasia)	✓ Increasing (gaining traction as ISO standard)
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AACI Accreditation: A trusted Symbol Of Quality in Healthcare

AACI accreditation is a recognized symbol of quality in the healthcare industry. It demonstrates your organization's commitment to delivering high-quality care and meeting rigorous standards.



AACI Standard Best Practices for Quality and Safety

The AACI Standard is a framework based on international best practices for quality and safety in healthcare. Our standards address various aspects, including patient care, infection control, clinical guidelines, and risk management.



Enhancing Patient Safety and Clinical outcomes



AACI is dedicated to improving patient safety and clinical outcomes in healthcare organizations across **APAC**.

Through our **comprehensive accreditation program**, we help healthcare providers adopt best practices and meet international standards.

AACI Accreditation : Attracting Medical Tourism and Global Recognition

AACI accreditation is internationally recognized and trusted, attracting patients and medical tourists from around the world. Showcase your commitment to quality and differentiate your organization in the competitive healthcare market.



AACI Accreditation: Cost-Effective Solution for Healthcare Organizations

We understand the importance of managing costs while striving for excellence. AACI accreditation offers a cost-effective solution, providing exceptional value for your investment.





QUALITY



SAFETY



PATIENT
EXPERIENCE



————— = Value



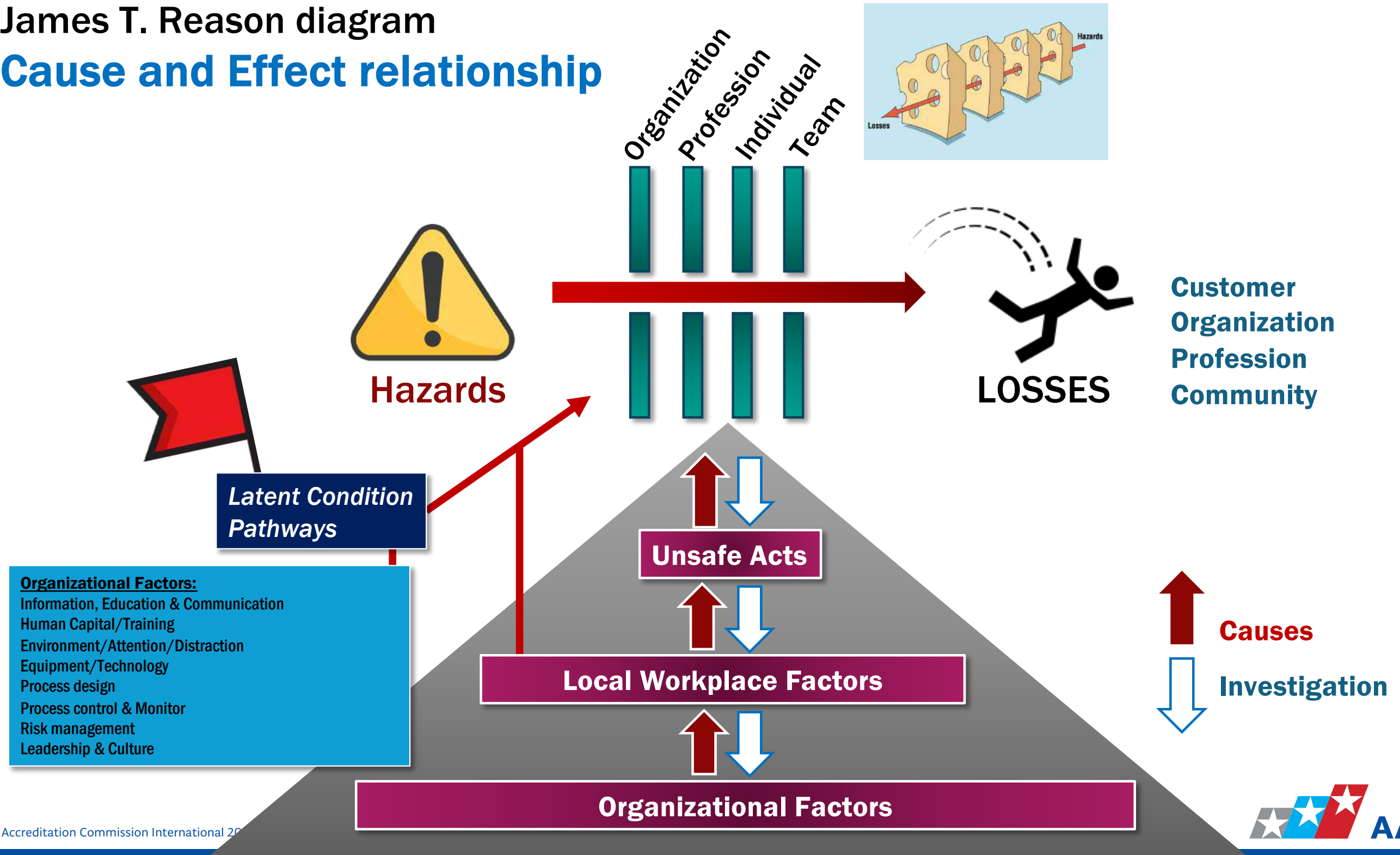
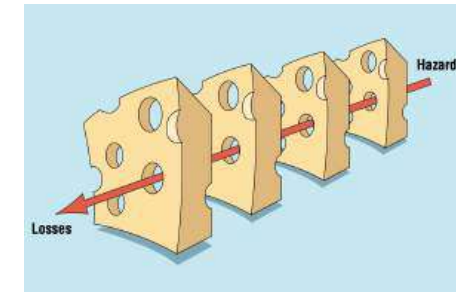
COST

Systematic Approach



James T. Reason diagram

Cause and Effect relationship

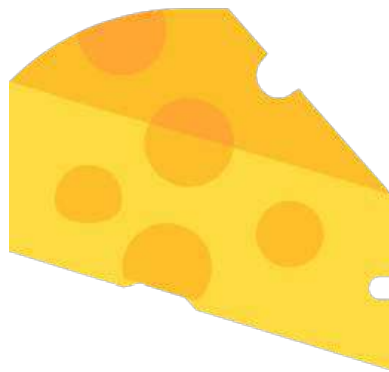


Swiss Cheese Model

Multiple Layer Improve Success

Risk Mitigation and Process Design

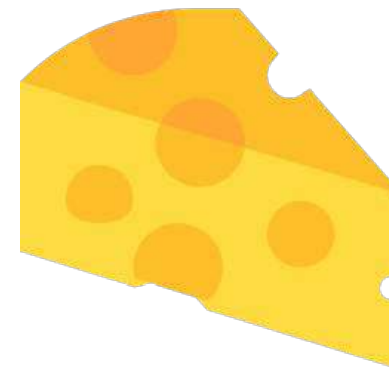
Required hierarchy and multiple measures



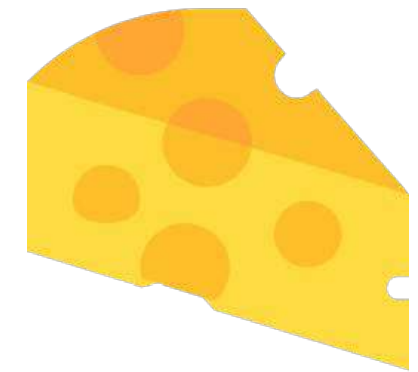
Resource



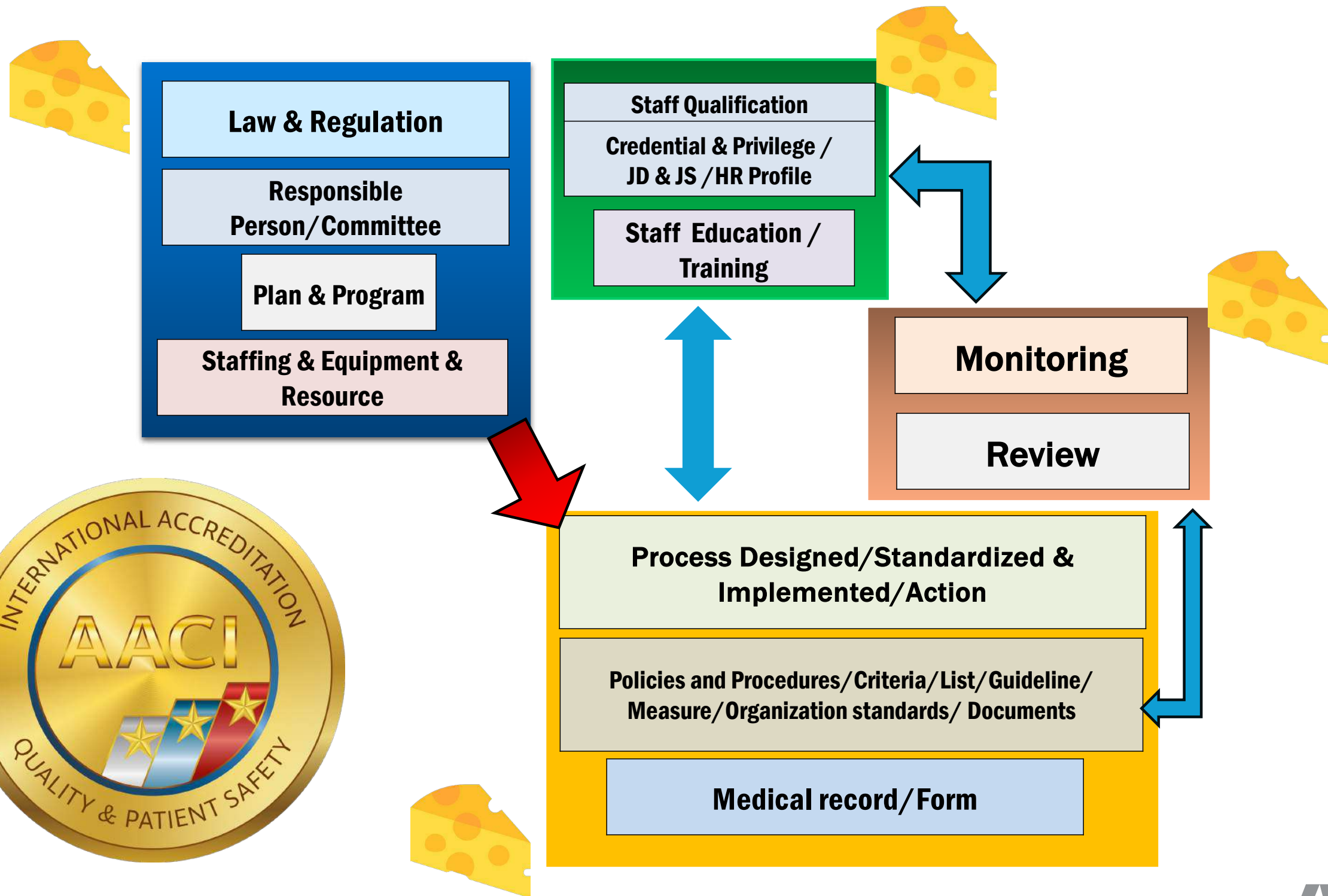
Administrative

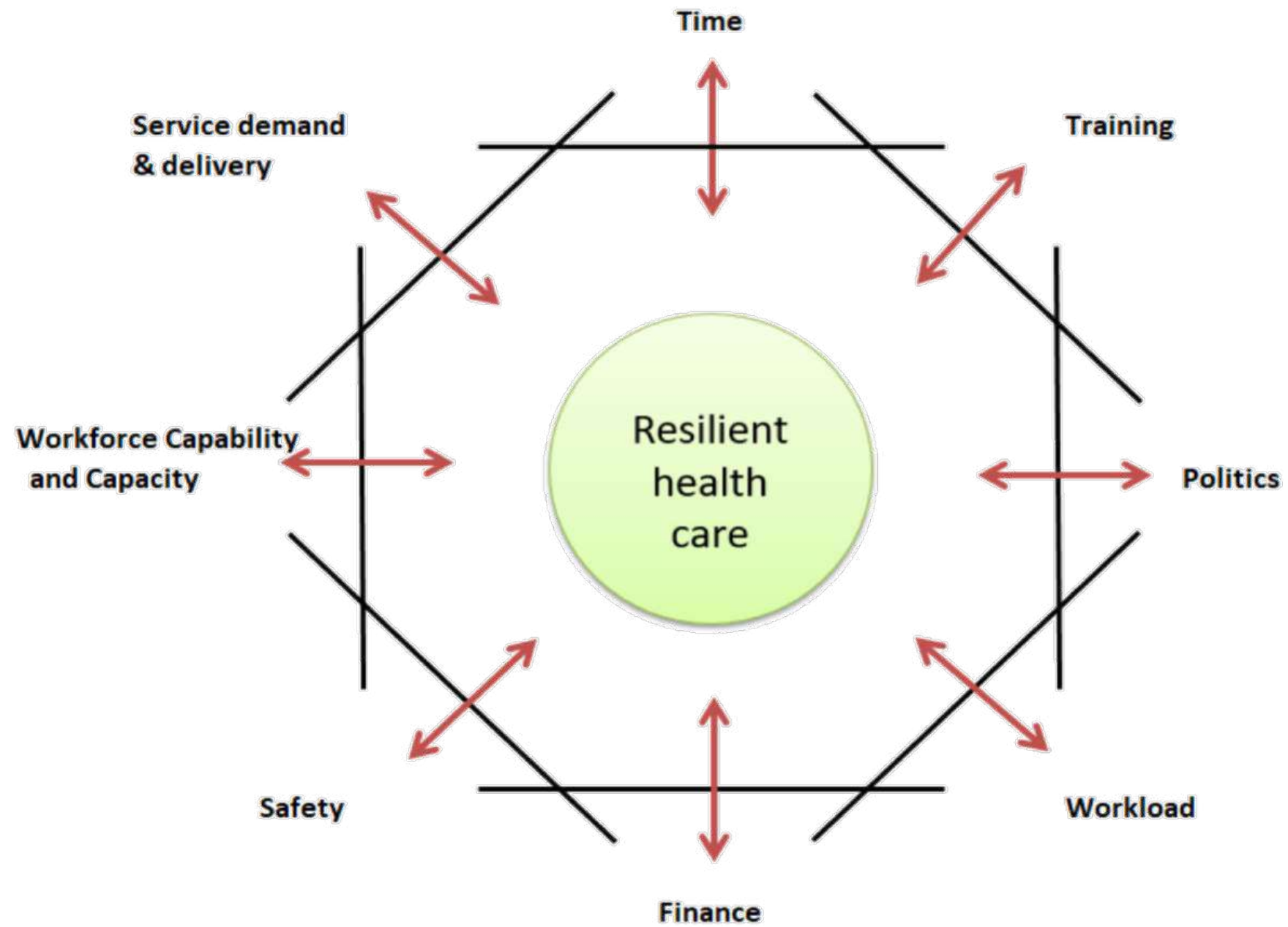


Human

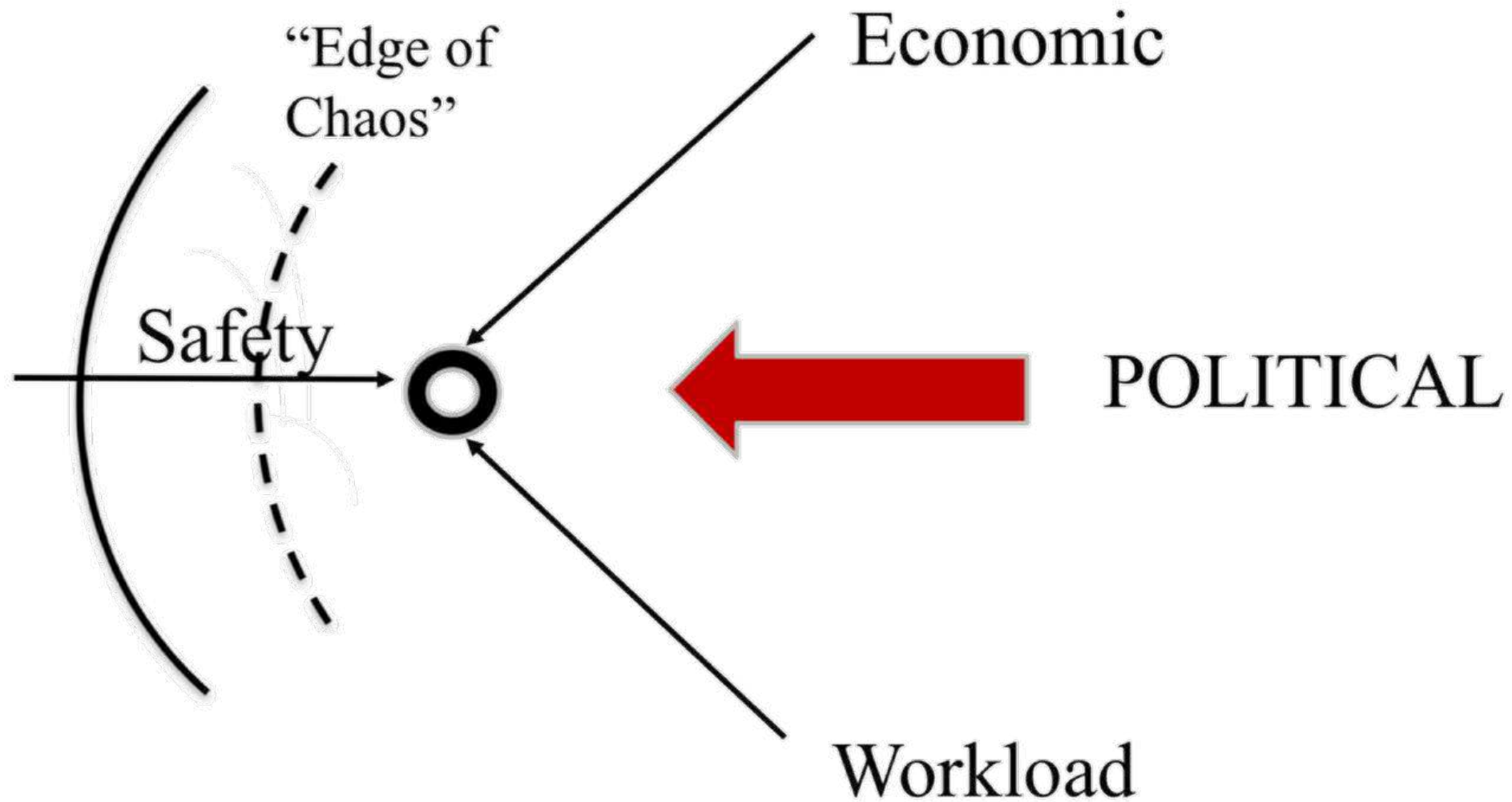


Review & Monitor





Edge of Chaos



Cook, R. and Rasmussen, J. Qual Saf Health
Care 2005;14:130–134.

Elastic Boundaries in an Imperfect System

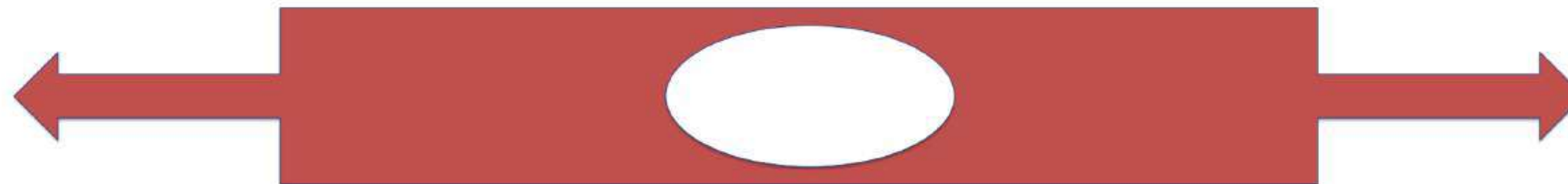


What we like to think

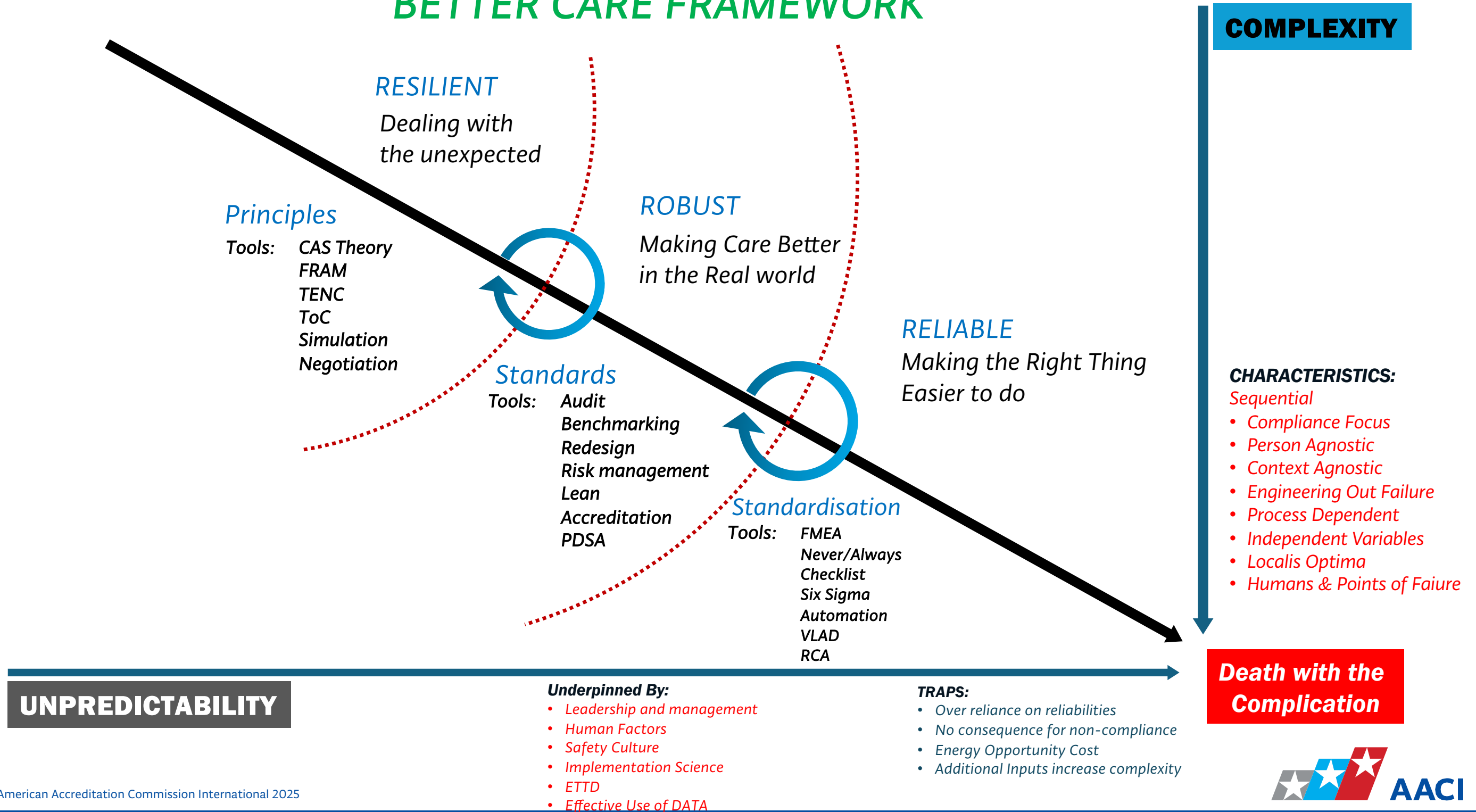


What we really know
in our heart of hearts

then stretch



BETTER CARE FRAMEWORK



Resilience Healthcare

彈

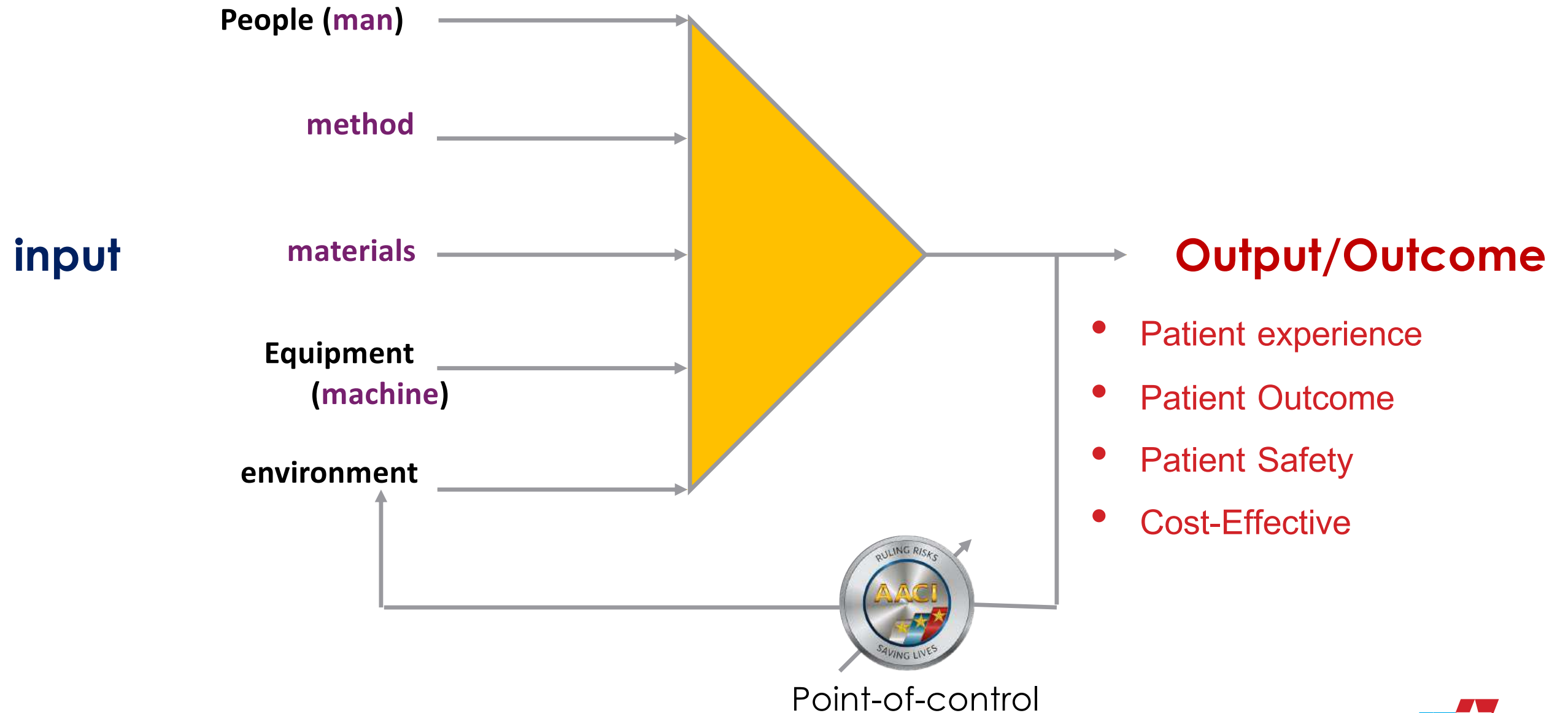


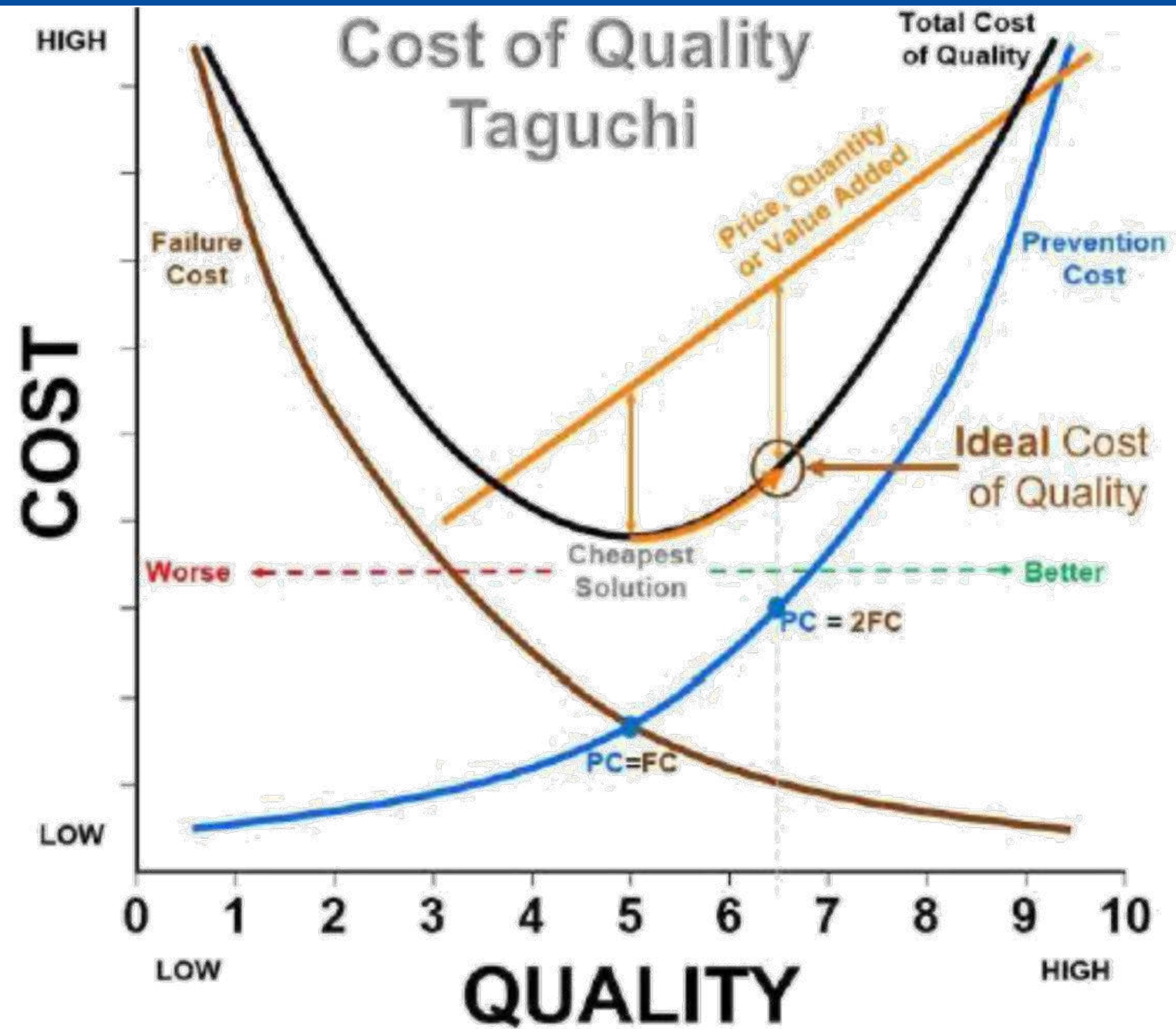
The first part of the logo is a kanji that has been proposed to represent 'resilience.'

It can be interpreted as 'bouncing back' or 'soft, and recoverable rapidly.'

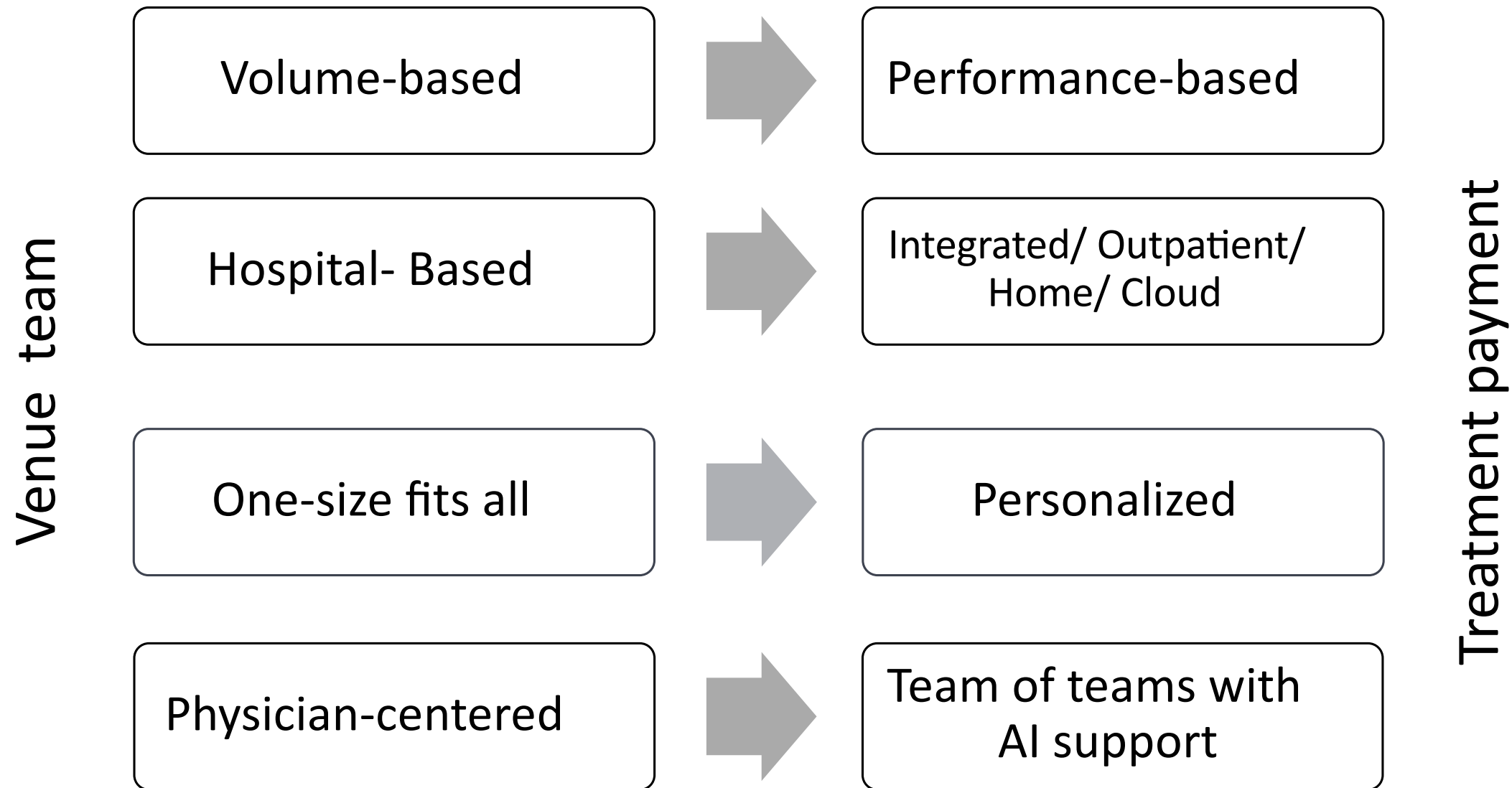
The second part of the logo is, of course, the Rod of Asclepius, which represents medicine and healing.

Process Model





The Shifting Healthcare Landscape







International Accreditation

(31 Countries – 2,628 Member Organizations)





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CHAYAPHUM
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CHANGSAI
RAM⁺
HOSPITAL



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KANCHANABURI
HOSPITAL

SYNPHAET
NACHONPATHOM
HOSPITAL

พญาไท
PHYATHAI
HOSPITAL

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NAVAVEJ
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THONBURI PHUKHET

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kdmr
HOSPITAL

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WELLNESS

BANGKOK
EYE HOSPITAL

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THONBURI HUAHIN

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SIRIVEJ HOSPITAL



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SANPAULO HOSPITAL



THAMC
SLEEP LAB CENTER

Supamitr
Cataract Unit



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MORYING
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THE KLINIQUE
SURGERY CENTER

rattinan
MEDICAL CENTER

SMDX KIN-ORIGIN
Sleep Test Unit

Dr. TATTOF
MEDICAL LASER SOLUTIONS

BIC
BANGKOK IVF CENTER

HYC
HYPERTENSION CLINIC

IU

YADA
AESTHETIC & WELLNESS CLINIC

AMARA
CLINIC

Pachara
CLINIC

ศูนย์ตรวจการนอนหลับ
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COSMACARE
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THE SENIZENS
CLINIC

THE HILLS REHAB
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Sapiens Hospital
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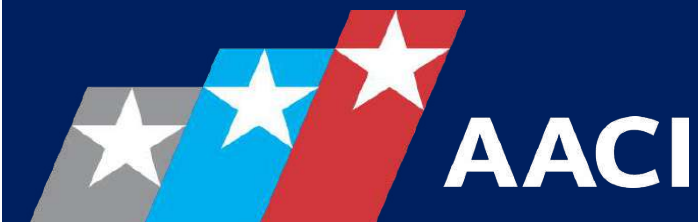




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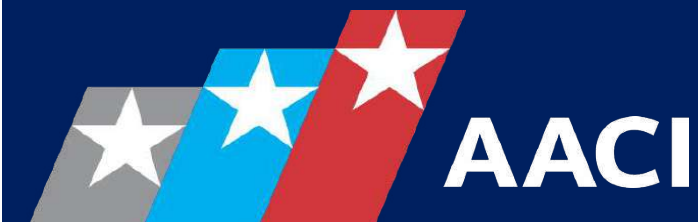
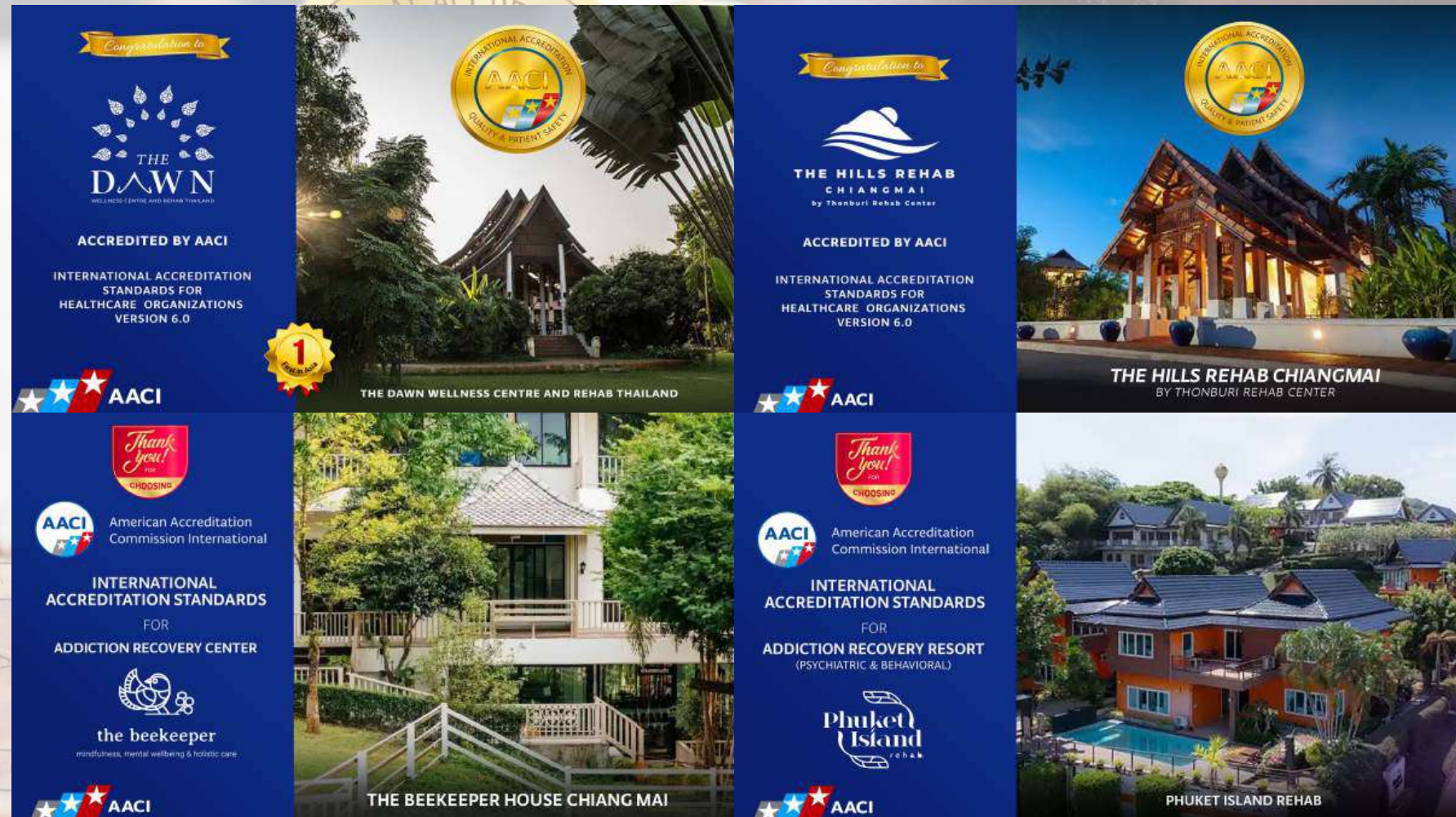






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Mothers and Child Hospital Vientiane



SAIMANGKORN Mothers and Child Hospital | Vientiane



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SAIMANGKORN
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ໂຮງໝໍມະ ໂຫສິດ

Mahosot Hospital

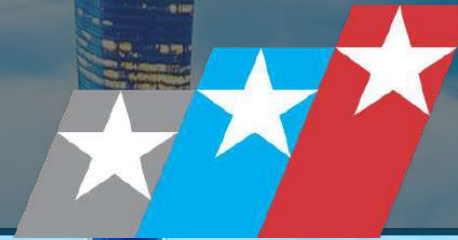




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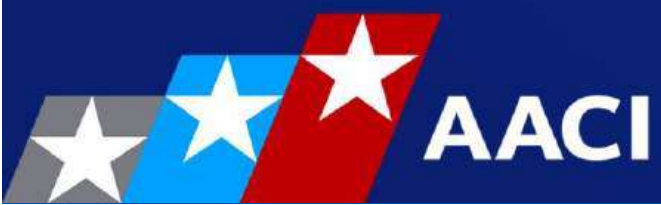




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& ỨNG DỤNG TRÍ TUỆ NHÂN TẠO (AI) TRONG KỸ THUẬT HÌNH ẢNH Y HỌC

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Tất cả cho sức khỏe bạn
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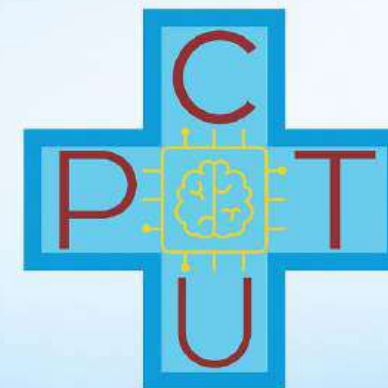
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អបអរសាទរ

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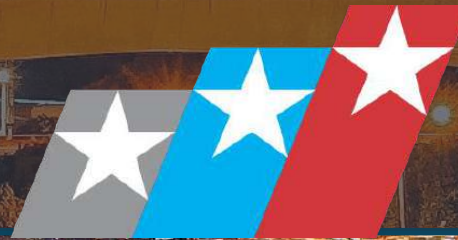


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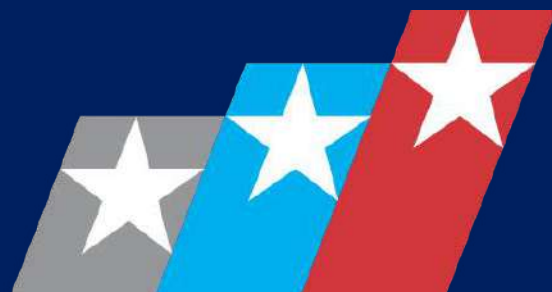
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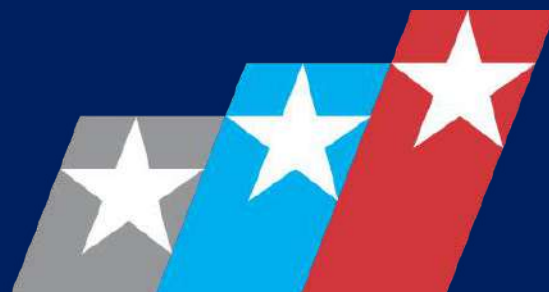


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Stroke Shield Standard for Senior Living and LTAC Facilities (SSF)



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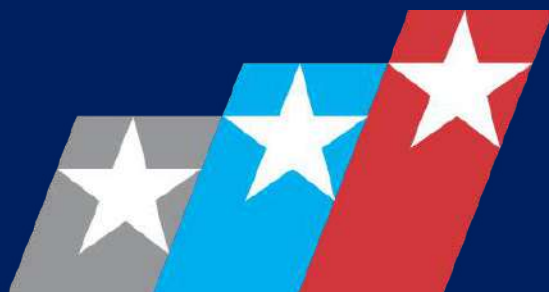
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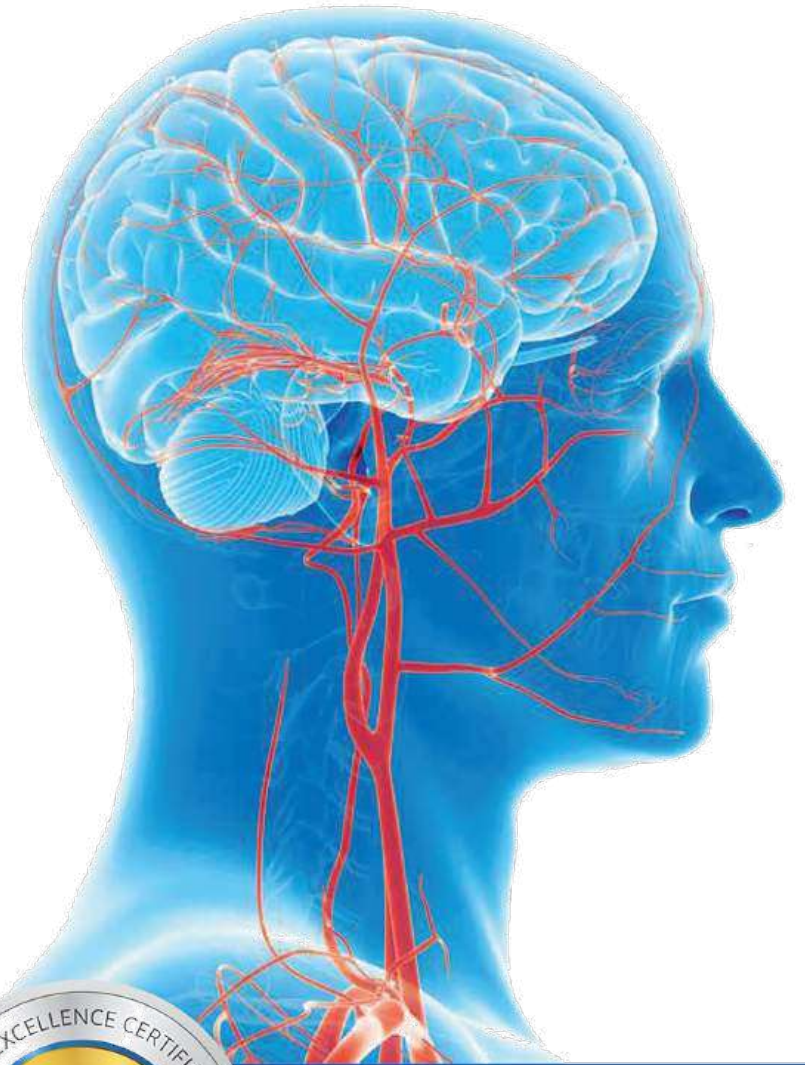


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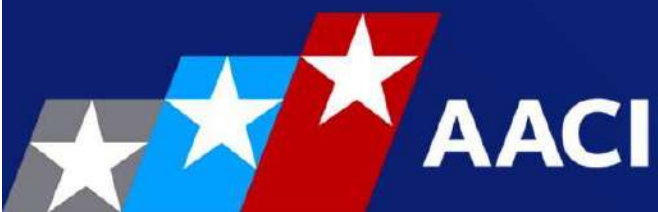
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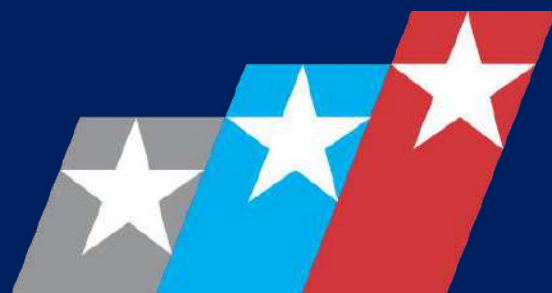
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Clinical Standard for Endoscopy Services



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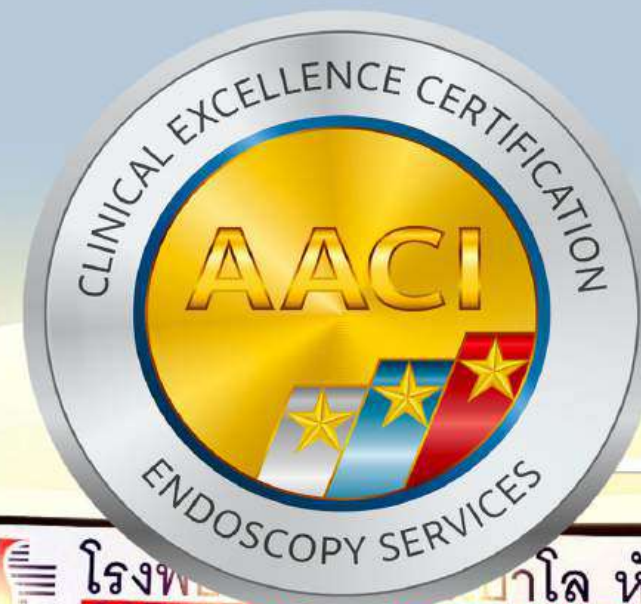
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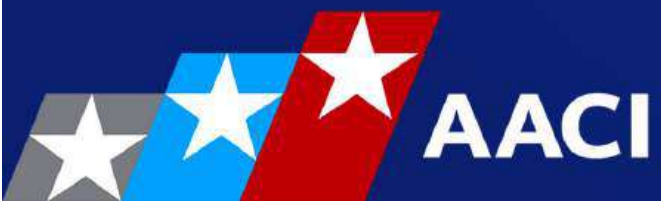
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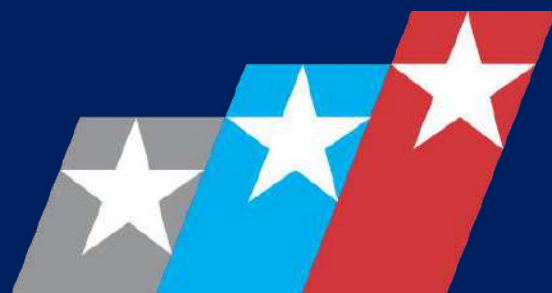
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Clinical Standard for Maternity Services



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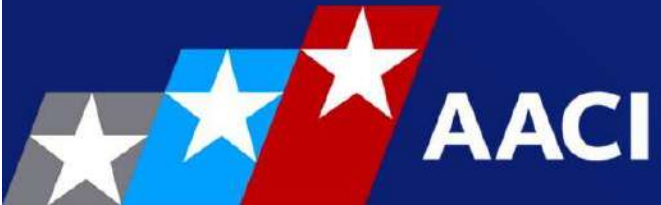
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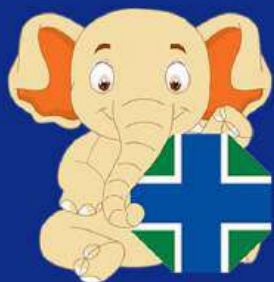
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MATERNITY SERVICES V3.0**



DOMREY MOTHER AND CHILD CLINIC



**NAVAJEJ INTERNATIONAL
HOSPITAL**

CERTIFIED BY AACI

**CLINICAL EXCELLENCE
CERTIFICATION FOR
MATERNITY SERVICES V3.0**



NAVAVEJ INTERNATIONAL HOSPITAL



Clinical Standards for Oncology Services

Version 1.0, December 2024





RAM2⁺ HOSPITAL

CERTIFIED BY AACI

CLINICAL EXCELLENCE
CERTIFICATION FOR
ONCOLOGY SERVICES



RAMKHAMHAENG 2 HOSPITAL



American Accreditation
Commission International

RAM2+
HOSPITAL



RAMKHAMHAENG 2 HOSPITAL



CERTIFIED BY AACI

**CLINICAL EXCELLENCE
CERTIFICATION FOR
ONCOLOGY SERVICES**



THAINAKARIN HOSPITAL



American Accreditation
Commission International

โรงพยาบาล
ไทรนครินทร์
THAINAKARIN HOSPITAL



THAINAKARIN PRECISION ONCOLOGY CENTER

**THANK
YOU!**
For **CHOOSING**



American Accreditation
Commission International

**INTERNATIONAL
ACCREDITATION STANDARDS**

FOR

**AACI CLINICAL EXCELLENCE
CERTIFICATION
FOR ONCOLOGY SERVICES**



โรงพยาบาลจุฬารัตน์
CHULABHORN HOSPITAL



CHULABHORN HOSPITAL

**THANK
YOU!**
For **CHOOSING**



American Accreditation
Commission International

**INTERNATIONAL HOSPITAL
ACCREDITATION AND
ONCOLOGY CLINICAL
EXCELLENCE CERTIFICATION**



VIBHARAM AMATANAKORN SPECIALIZED CANCER HOSPITAL



International Accreditation Standards for Healthcare Organizations Version 6.0

6

 **ISQuaEEA** | International Society
for Quality in Health Care
External Evaluation Association
Accredited Organisation 2022-2026

 **ISQuaEEA** | International Society
for Quality in Health Care
External Evaluation Association
Accredited Standards 2023-2027

 **ISQuaEEA** | International Society
for Quality in Health Care
External Evaluation Association
Accredited Surveyor Training Programme 2024-2028





Accreditation Guidelines

Version 8.1

 **ISQuaEEA** | International Society
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Accreditation Guidelines

Version 8.1, May 2025



AACI

AACI International Accreditation Standards for Healthcare Organizations 6.0

Module II

**Patient Focused
Care Standards**



**Healthcare
organisation
Governance
Standards**



**Ancillary
Services**



Module I

Module III

AACI Accreditation Standards



Module I (10 Chapters 49 Standards)

Healthcare organisation Governance Standards



Module II (16 Chapters 74 Standards)

Patient Focused Care Standards



Module III (4 Chapters 19 Standards)

Ancillary Services

Total 30 Chapters 142 Standards

Module I



**Healthcare organisation
Governance Standards**

AACI Accreditation Standards



American Accreditation
Commission International

Module I (10 Chapters 49 Standards)

Healthcare Organisation Governance Standards

1. Regulatory Compliance (1)
2. Leadership (6)
3. Organisational Ethics (2)
4. Quality Management Program (7)
5. Utilization Review (3)
6. Patient Safety Systems (3)
7. Staffing Management (9)
8. Medical Staff (10)
9. Nursing Services (5)
10. Risk Management (3)

Module II



**Patient Focused Care
Standards**

AACI Accreditation Standards

Module II (16 Chapters 74 Standards)



American Accreditation
Commission International

Patient Focused Care Standards

- 11. Patient Rights (13)
- 12. Planning, Admission, and Discharge (4)
- 13. Outpatient Services (3)
- 14. Surgical Services (6)
- 15. Anesthesia Services (5)
- 16. Emergency Services (4)
- 17. Obstetrics Services (2)
- 18. Radiologic and Nuclear Medicine Services (6)
- 19. Psychiatric and Behavioral Services (3)
- 20. Rehabilitation Services (4)
- 21. Pharmaceutical services (7)
- 22. Infection Prevention (2)
- 23. Medical Records (6)
- 24. Laboratory Services (4)
- 25. Pathology (4)
- 26. Organ, Tissue & Eye Procurement (1)

Module III



Ancillary Services

AACI Accreditation Standards



American Accreditation
Commission International

Module III (4 Chapters 19 Standards)

Ancillary Services

27. Food & Dietetic Services (3)

28. Physical Environment (8)

29. Sterilization (3)

**30. Information Security
Management (5)**

AACI Accreditation Standards

International Accreditation Philosophy:

-  Maximum achievable standards
-  Patient-centered
-  Culturally adaptable
-  Process stimulates continuous improvement



AACI Path to Accreditation



AACI ROADMAP

	1st Month	2nd Month	3rd Month	4th Month	5th Month	6th Month
Training & Plan	<ol style="list-style-type: none"> 1. Standard Training 2. GAP analysis 3. Policy Workshop/assignment 4. Organization Planning 					
Regular Follow Up	<ol style="list-style-type: none"> 1. Policy Training & Communication 2. Implementation 					
Monitoring	<ol style="list-style-type: none"> 1. Performance Measures selection 2. Quality data collected & Analyzed 3. Compliance monitoring 4. Internal Audit* 5. Quality Meeting/Report/Communication* 					
Accreditation Preparation	Pre-assessment by AACI (Optional)					
						On-Site Survey

Question?



Thank you!



We bring safer for tomorrow





AACI Asia-Pacific



(66)898995436



www.aacihealthcare.com



somporn.kumphong@aacihealthcare.com

Contact Details

Somporn Kumphong, M.D.
CEO AACI Asia-Pacific





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